



## PHILOSOPHY OF SERVICE

### **Mission:**

*Empowering people who are blind or visually impaired with opportunities to seek independence.*

### **Vision:**

*Ensuring full lives and community inclusion.*

### **Core Values:**

**COMPASSION:** *We value each individual with their unique needs and experiences, serving all with diligence, understanding and respect.*

**HOPE:** *We are optimistic and work to achieve a brighter future for our clients, customers and stakeholders.*

**OPPORTUNITY:** *We remove barriers to dreams and provide choices for individual growth, future possibilities, and economic independence.*

**INTEGRITY:** *We do what is right and ethical in all our actions and relationships.*

**COLLABORATION:** *We value the talents and expertise of our employees and other members of our community realizing...“Alone we can do so little, together we can do so much”- Helen Keller*

**EMPOWERMENT:** *We empower people with knowledge, tools, and support to achieve their individual goals and create an enhanced quality of life.*

**C.H.O.I.C.E.**

The Cincinnati Association for the Blind and Visually Impaired is a private, nonprofit organization, providing a variety of specialized services through qualified professionals to persons who have needs related to vision loss. The services of CABVI are designed to assist persons who are blind or visually impaired to achieve independent, productive, and satisfying lives allowing these individuals to live to their fullest potential. Every service is designed to help individuals develop and implement a plan commensurate with their individual choice, needs, and abilities.

CABVI serves persons living in the Greater Cincinnati area, including Adams, Brown, Butler, Clermont, Clinton, Hamilton, Highland and Warren counties in Ohio, and Boone, Campbell and Kenton counties in Kentucky.

We strive to understand the impact that vision loss has on the individual and family and we strive to keep abreast of the latest developments in the field of blindness rehabilitation. We respect each person's dignity, and maintain confidentiality. We consider advocacy on behalf of people who are blind or visually impaired to be an important responsibility.

We encourage people who are blind or visually impaired to participate in CABVI through: active involvement in planning, implementing, and evaluating the services they receive; representation on the Board of Trustees; and on-going communication between CABVI management and consumers and consumer groups.

The purpose of CABVI is stated in our By-Laws, and is implemented by the following direct services: Social Service; Vision Rehabilitation Therapy, Orientation and Mobility; Low Vision; Talking Book Machine Service; Early Childhood and Youth Services; Access Technology Services, Radio Reading Services; Volunteer Programs, Public Education and Employment Services including Industries Program, Base Supply Center, Contract Management Support Services and Communications Center. The goals and objectives of these service areas are detailed in brochures and the annual and strategic plans.

CABVI coordinates the delivery of services among its service programs. It is the policy of CABVI to refer an individual to another community agency whenever other services are necessary.